



HEIDENHAIN Repair Service

Do you have a defective device from HEIDENHAIN?

Please return your defective unit to the following address, and fill out this **checklist**:

DR. JOHANNES HEIDENHAIN GmbH
Abt. Service
Einsteinstraße 3
83301 Traunreut

1. Reference information		
Defective unit:	Part number (ID):	
Serial number (SN):	NC software number:	
HEIDENHAIN call ID No.: (If available)		
2. Reason for return shipment		
Defective (if defective, please fill out items 3 and 4)		Inspection/Update
3. Fault behavior		
Sporadic/Thermal	Reproducible	Nonfunctional
4. Fault description		
Power electronics: Was an isolation test of the motor conducted?		
OK	No	Faulty
Controls: Does the booting process start?		
Yes	No	
Remarks:		
5. Services requested		
Repair	Repair under warranty	Complete the device
Cost estimate	Service inspection/repair report	Data backup
Exchange – send unit		
6. Company		
Contact person:	Customer no.	
Phone:	E-mail:	
Order number:		